

BACKGROUND

Information Station Specialists, Inc., since its beginning in 1983, has become a reliable provider of information radio (Travelers Information Stations/Highway Advisory Radio [TIS/HAR]) and FCC Part 15 equipment and related services. The company has provided more than 1000 information radio stations, located in all of the 50 states.

Today, Information Station Specialists is the best known domestically-owned source of information radio products and services in the USA. The company's longevity, stability and experience in the industry is unmatched; i.e., the average level of experience among management-level employees with the technology is more than 15 years each, with combined management experience exceeding 100 years. The firm has operated under the same name and management throughout its history and has maintained the same contact address and telephone number continuously since 1987.

Information Station Specialists has made its mark in radio station design, challenging conventional theories of equipment configuration and installation. The company is credited with:

- The Nation's first portable Highway Advisory Radio stations.
- The first and only transmitter that leverages the 5000 Hz audio bandwidth.
- The first synchronized stations.
- Broad use of high efficiency AM antennas, as well as patented antenna designs that require minimum surface area for ground deployment and antenna supports with hurricane wind tolerance.
- Wireless methods of linking audio to stations.
- Digital technologies to make message management convenient and hand-portable.
- Streaming technologies that allow simulcast of the programming to PCs and portable devices.
- Power sources for emergency management and public health applications.
- Pioneering new AM frequencies, such as 1710 AM frequency for special applications nationwide.

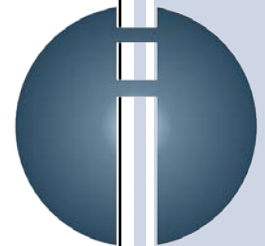
In 1985, two years after its founding, the company created the first national newsletter for information station (TIS/HAR) operators and then, in 2008, formed a national nonprofit association for information radio station operators/licensees called the American Association of Information Radio Operators (AAIRO.org). AAIRO has been responsible for influencing change in FCC rules for the Travelers Information Stations that has resulted in wider-allowed bandwidth, so stations can sound on par with regular broadcast stations. AAIRO also secured FCC clarifications to TIS rules that make clear the service can function as an emergency service in disasters, allowing emergency managers, at their discretion, to communicate directly with citizens.

In addition to an array of unique products, Information Station Specialists provides a broad spectrum of related services, including . . .

- Onsite project planning.
- Signal propagation studies.
- FCC licensing.
- Full turnkey installation.
- Post-installation signal studies.
- Operation/maintenance training.

The company also provides a uniquely written "Support Promise" with each system sold to provide technical assistance, 24 hours a day during its entire useful life. As a result, the many information stations that have been in continuous operation for more than 25 years continue to receive reliable support from Information Station Specialists.

This combination of high quality, customized products, a broad range of services, competitive pricing and an exclusive support policy has made Information Station Specialists the supplier of choice for most of the Nation's public safety and health agencies, highway departments, airports, recreation areas, military bases and federal agencies, who are the main operators of information station technology. References from recent projects appear below; and noteworthy customers from over the years follow.



RECENT PROJECT REFERENCES

**Metropolitan Washington Airports Authority,
DC, Ronald Reagan Washington National
Airport**

Kevin Frazier
kevin.frazier@mwa.com
703.417.8321
Information Station IP

Haleakala National Park, HI

Polly Angelakis
polly_angelakis@nps.gov
808.572.4450
Information Stations IP (2)

Yellowstone National Park

Jennifer Jerrett
jennifer_jerrett@nps.gov
307.344.2210
ITS6000 (3 fixed stations) & VoiceStar (portable
station)

Harvey Cedars Police Department, NJ

Tom Preiser, Officer
tpreiser@hcopolice.org
609.494.6509
Information Station IP (fixed station) &
RESPONDER1 (portable station)

Naperville Emergency Management, IL

Dan Nelson, EMA Coordinator
nelsond@naperville.il.us
630.335.6400
Information Station IP (3)

Westford Fire Department, MA

Joe Targ, Co-Director
jtarg@westfordma.gov
978.399.2080
ALERT AM

Oakland County Homeland Security, MI

Kevin Scheid, EMC
scheidk@oakgov.com
248.858.1724
ALERT AM (fixed station) & VoiceStar (portable
station)

Grand Prix Association of Long Beach, CA

Dwight Tanaka, VP/Ops Director
dtanaka@gpalb.com
562.490.4525
RadioSTAT

**Fort Bend County Office of Emergency
Management, TX**

Jeff Braun, EMC
jeff.braun@fortbendcountytx.gov
281.342.6185
ALERT AM (10 synched stations), RoadRunnR
(2 portable stations) & Flashing Sign Beacons

San Bernardino Public Works, CA

Klyde Layon
Layon_KI@sbcity.org
909.384.5005
Information Station IP

Westbrook Emergency Management, CT

Don Izzo, Director
westbrookem@comcast.net
860.391.5544
RadioSTAT (2)

Coastal Bend Regional Advisory Council, TX

Danny Ramirez, EMTF Coordinator
danny@cbrac.org
361.939.7177
RadioSTAT & FASTrack Signs

Warren County Health Services, IA

Bobette Miller
WCHS@warrencountyia.org
Lightning Sign

University of Kentucky

Delbert Ault, Marketing/Promotions Manager
delbert.ault@uky.edu
859.257.6875
Information Station Classic with Network Control

National Park Service, Arches National Park

Robert Tupek
robert_tupek@nps.gov
435.719.2105
Information Station IP (custom)

**Hartsfield Jackson Atlanta International
Airport, GA**

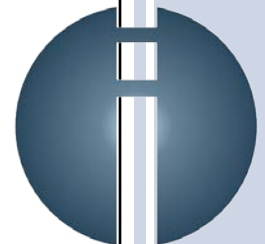
Will Carson
general.carson@atlanta-airport.com
404.382.2120
Information Station (custom)

**Cincinnati Northern Kentucky International
Airport, OH**

Chad Everett, Operator
ceverett@cvgairport.com, 859.767.3680
Dave Rorer, Advanced Radio Technology
(drorer@aradiotech.com, 513.489.5575)
Information Station IP (custom)

Grand Canyon National Park, AZ

Vicky Stinson
victoria_stinson@nps.gov
928.638.7364
RadioExpress (rental)



NOTEWORTHY OTHER PROJECTS

For Emergency Advisories

- San Marcos Pass, CA
- Los Alamos County, NM (at National Lab)
- State of North Dakota Emergency Management
- Customs and Border Protection, CA & TX

For Public Health Advisories

- Ventura County Health, CA
- Indiana District Health (8 counties)
- Douglas County, NE
- Central Region Health, TN South Texas Regional Advisory Council

For Visitor Information Advisories

- Mount Rainier National Park, WA
- Nocatee, FL (Tolomato Community Development District)
- Arcola Chamber of Commerce, IL
- Sleeping Bear Dunes Visitor Center, MI

For Highway Advisories

- Caltrans
- Michigan DOT at Mackinac Bridge
- Lake County, IL Virginia DOT at Hampton Roads
- Westchester County, NY
- Ventura County, CA

For Attraction/Event Management Advisories

- Savannah National Wildlife Refuge, GA
- Upper Delaware Scenic River & Recreational Area, PA
- Cleveland Metroparks, OH

